





### **Efficient Remote-Service ...**

- Remote diagnosis of the maschine
- Functional access to NC/SPS
- · Virtual "look over the shoulder"

### ...with high security standards

- integrated Edge-Gateway with own firewall
- Secure connection via VPN
- Automatic installation of security patches
- Continuous software maintenance of the Edge Gate way via specialised IT service provider

### **Extended machine data recording**

- Recording of machine data for diagnosis purposes
- Very high diagnostic depth e.g. recording operating presure, liquid level, temperature curve, drive data etc.
- Datastorage in the control cabinet of the machine only
- On premises and remote service can view diagnosis data
- High recording capacity

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# **Your Advantages**

- **High IT-Security** of your machine during remote service
- Fast error diagnosis due to the avialability of history data
- Exclusive data sovereignty, due to local data storage within the machine





Schütte Service-Center

# Systemstructre Data-Center Data-Center Local Diagnose Data SICS.live Gateway

- A connection is only established on the machine side from the gateway to the secure data centre of the specialised IT service provider.
- The machine is separated from the rest of the network trhough a firewall

## IT-Requirements from customer side

• To operate the system only two public IP-Adresses are required via Port 443

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