

## Efficient Remote-Service ...

- Remote diagnosis of the machine
- Functional access to NC/SPS
- Virtual „look over the shoulder“

## ...with high security standards

- integrated Edge-Gateway with own firewall
- Secure connection via VPN
- Automatic installation of security patches
- Continuous software maintenance of the Edge Gateway via specialised IT service provider

## Extended machine data recording

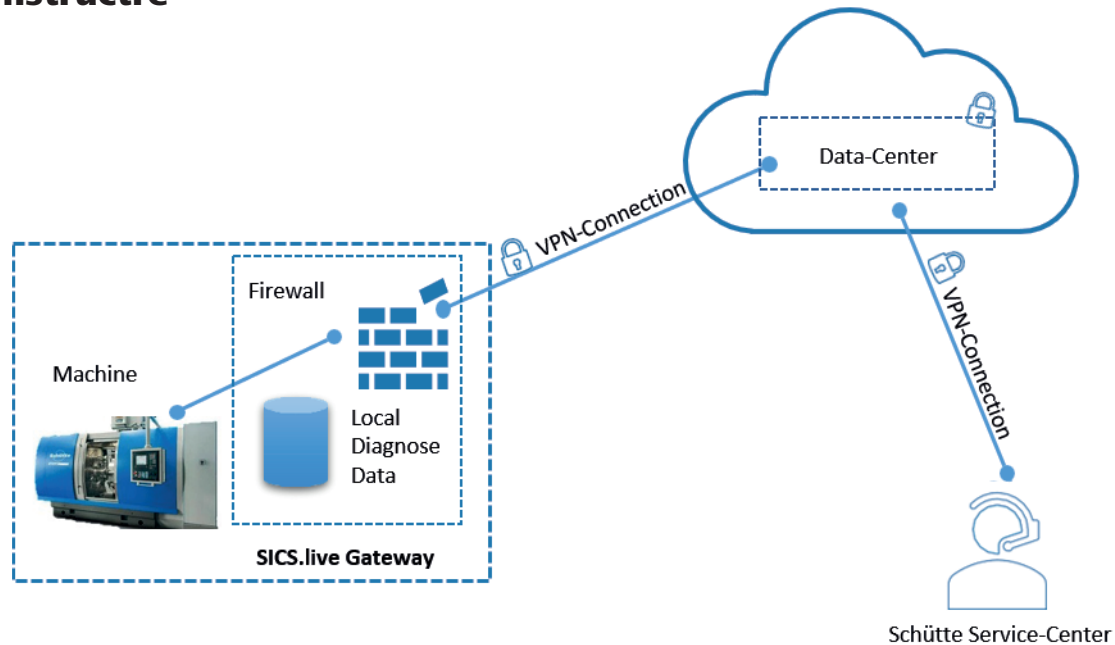
- Recording of machine data for diagnosis purposes
- Very high diagnostic depth e.g. recording operating pressure, liquid level, temperature curve, drive data etc.
- Datastorage in the control cabinet of the machine only
- On premises and remote service can view diagnosis data
- High recording capacity



## Your Advantages

- **High IT-Security** of your machine during remote service
- **Fast error diagnosis** due to the availability of history data
- **Exclusive data sovereignty**, due to **local data storage** within the machine

## Systemstrucutre



- A connection is only established on the machine side from the gateway to the secure data centre of the specialised IT service provider.
- The machine is separated from the rest of the network through a firewall

## IT-Requirements from customer side

- To operate the system only two public IP-Adresses are required via Port 443